RAJIV GANDHI GOVERNMENT WOMEN AND CHILDREN HOSPITAL - PUDUCHERRY

CITIZEN CHARTER

GENERAL INFORMATION: **DISTRICT MCH CARE**

	Sanctioned	Existing
Doctors :	60	60
Staff Nurses :	159	157
Head Nurses :	19	19
Paramedics :	185	142 + Outsourced Agency for Support Services
Beds :	435+15	450
Nursing Supdt :	2	2

- Services are free of cost for OPD and Inpatients under JSSK and BPL and Puducherry Government servants
- Paid services for Special Wards and APL

SERVICES AVAILABLE

A. **OPD**:

Registration : 8 am – 10.30 am
Time of OPD : 8 am – 12 Noon
Sr. Citizen and Specially Abled separately registered.
Closed on Sundays
Saturday & Public Holidays : OPD - 8am – 9.30 am

Emergency Services 24 x 7
Casualty services for OBST, GYN & Medical Paediatrics,
One stop Centre, Consultation, Treatment for emergency cases.
Clinical Pathology & Biochemistry investigations
EmOC
Ambulance
Blood Storage
X-ray

B. **Hospital information services** - Reception counters 24x7

C. Laboratory Services
Routine
Central Lab in the OPD functions on all OPD days for routine investigation
Time : 8.00 am – 1.00 pm

Collection of Specimen
Week days : 8 am – 12 Noon
Saturdays : 8 am – 10 am

FACILITIES AVAILABLE

- Ultrasonogram
- Mamogram
- ECG
- EEG
- Occupational Therapy
- HIV Testing

SPECIAL WARDS

Registration Time **: 9.00 am to 9.30 a.m**. Counter **No.8**

Ward Types

'AC'	– 3 Beds	– Rs. 90/day
'A' Type	– 2 Beds	– Rs. 60/day
'B' Type	– 10 Beds	– Rs. 24/day
'C' Type	– 28 beds	– Rs. 16/day

For complaints and grievances contact Resident Medical Officer / Public Relation Officer